



Institutional Research & Planning

Summer Saturday Survey

(Final Report)

Summer 2009

Purpose

The purpose of this survey is to plan additional classes and improve Grand Rapids Community College's Saturday opportunities for our students.

Methodology

This survey was administered via a paper and pencil/pen survey to three Saturday courses that were located on the main campus of Grand Rapids Community College in downtown Grand Rapids, MI. Of the 85 paper surveys that were administered, 44 surveys were returned for a response rate of 52%. Two Saturday courses administered the survey via an online Zoomerang survey. Of the 55 e-mails that were sent out, only 4 responded for a response rate of 7%.

Overall, 140 students who took a Saturday course were able to respond to the Summer Saturday Survey, a total of 48 students responded to the survey for an overall response rate of 34%.

Results:

		# of Responses	Response Rate	Mean
Q1. What is your reason for attending GRCC? (Please check all that apply.)	To prepare for a future job	36	34.3%	
	To improve skills needed in present job	11	10.5%	
	To explore courses that will help in making a career decision or change	13	12.4%	
	To complete course work for transfer to another school	22	21.0%	
	To remedy or review basic educational or vocational skills	10	9.5%	
	For personal interest or self-development	11	10.5%	
	Other _____	2	1.9%	
	Total	105	100%	
Q2. What is your goal at GRCC?	Associate degree only	12	36.4%	
	Certificate only	1	3.0%	
	Apprenticeship	1	3.0%	
	Certificate and associate degree	7	21.2%	
	Taking certain courses only	1	3.0%	
	Earn credit to transfer to four-year college/university	8	24.2%	
	Undecided	3	9.1%	
	Total	33	100%	
Q3. How likely are you to enroll in another summer Saturday course in the future?	Very likely	31	64.6%	
	Somewhat likely	13	27.1%	

	Not likely	4	8.3%	
	Total	48	100%	
Q4. If applicable, what additional courses would you like to see offered on Saturdays, in the summer? (Please check all that apply.)				
				Checked ?
Business	Day	17	77.3%	45.8%
	Evening	5	22.7%	
Communication	Day	13	68.4%	40.0%
	Evening	6	31.6%	
English	Day	22	66.7%	68.8%
	Evening	11	33.3%	
English as a Second Language (ESL)	Day	7	70.0%	20.8%
	Evening	3	30.0%	
Foreign Language (Spanish, French, German, etc.)	Day	10	71.4%	29.2%
	Evening	4	28.6%	
Humanities (Music Appreciation, Philosophy, etc.)	Day	13	76.5%	35.4%
	Evening	4	23.5%	
History	Day	12	70.6%	35.4%
	Evening	5	29.4%	
Math	Day	17	70.8%	50.0%
	Evening	7	29.2%	
Performing Arts (Music, Theater)	Day	4	66.7%	12.5%
	Evening	2	33.3%	
Political Science	Day	10	66.7%	31.3%

	Evening	5	33.3%	
Psychology	Day	21	65.6%	66.7%
	Evening	11	34.4%	
Science (Chemistry, Biology, etc.)	Day	17	63.0%	56.3%
	Evening	10	37.0%	
Sociology	Day	12	66.7%	37.5%
	Evening	6	33.3%	
Visual Arts (Painting, Drawing, etc.)	Day	12	70.6%	35.4%
	Evening	5	29.4%	
Other _____	Day	9	60.0%	31.3%
	Evening	6	40.0%	
Q5. While attending college this summer, about how many hours per week do you plan to work at a job for pay?	Not at all	11	26.2%	
	1-20 hours per week	7	16.7%	
	21-39 hours per week	9	21.4%	
	40 hours per week	9	21.4%	
	More than 40 hours per week	6	14.3%	
	Total	42	100%	
Q6. Which of the following services do you expect to use at GRCC, on Saturdays?	Advising on class selection	11	8.8%	
	Career planning	11	8.8%	
	Selecting a career or major	10	8.0%	
	Job seeking assistance (while attending GRCC)	9	7.2%	
	Tutoring	22	17.6%	

	Student clubs and activities	5	4.0%	
	Leadership opportunities	6	4.8%	
	Non-credit job training courses	4	3.2%	
	Weekend courses	27	21.6%	
	Learning study skills	10	8.0%	
	Planning for college expenses	5	4.0%	
	FACTS Payment Plan	5	4.0%	
	Total	125	100%	
Q7. How do you plan to pay your college-related expenses (tuition, books, etc.)?	Use my savings	19	28.4%	
	Assistance from financial aid/scholarship programs	33	49.3%	
	My parents or some other individual will be paying	5	7.5%	
	Employer reimbursement	3	4.5%	
	I don't have a plan at this time	2	3.0%	
	Other	5	7.5%	
	Total	67	100%	
Q8. Rating of Satisfaction:				
A. Quality of instruction	Very Dissatisfied	0	.0%	
	Dissatisfied	0	.0%	
	Neither Satisfied or Dissatisfied	1	2.1%	
	Satisfied	11	23.4%	
	Very Satisfied	35	74.5%	
	Total	47	100%	4.72
B. Range of classes offered	Very Dissatisfied	1	2.2%	

	Dissatisfied	5	10.9%	
	Neither Satisfied or Dissatisfied	13	28.3%	
	Satisfied	13	28.3%	
	Very Satisfied	14	30.4%	
	Total	46	100%	3.74
C. Class size	Very Dissatisfied	0	.0%	
	Dissatisfied	2	4.3%	
	Neither Satisfied or Dissatisfied	5	10.9%	
	Satisfied	19	41.3%	
	Very Satisfied	20	43.5%	
	Total	46	100%	4.24
D. Availability of Services (Food, Library, Computer Labs)	Very Dissatisfied	14	31.8%	
	Dissatisfied	11	25.0%	
	Neither Satisfied or Dissatisfied	8	18.2%	
	Satisfied	6	13.6%	
	Very Satisfied	5	11.4%	
	Total	44	100%	2.48
Q9. How would you rate your overall experience in summer Saturday classes?	Poor 1	0	.0%	
	2	3	6.3%	
	3	3	6.3%	
	4	19	39.6%	
	Excellent 5	23	47.9%	
	Total	48	100%	4.29

Q10. Additional comments or suggestions regarding summer Saturday courses.

- Would be excellent if the library was open, as well as the Student Services Department.
- Have (Staff name) teach more classes!
- I enjoyed this class a lot. I would like to learn more about government.
- My political science class was great, instructor skilled, qualified, and engaged. The school's contribution was non-existent. No print/computer, library or food services were available. Print Services during the week were interrupted as well during August 2009. I was charged FULL tuition for my Saturday class as well as full price for my text, the school not only let me down, they owe me a refund on a percent of tuition for services not rendered.
- Maybe if there were more Saturday classes it would be nice to open up the food court and the computer lab.
- There needs to be morning classes for Saturday in all areas. I mean 8 am and after.
- Need computer lab for Saturday classes.
- Need access to library on campus, the computer lab, etc.
- Need the library and computer labs, labs.
- I would really like to see the library open on Saturday.
- There are not enough classes or resources available on Saturdays.
- There are not enough classes or resources available to students, especially those who work full time jobs.
- I have a great teacher.
- I just needed this last class; it was convenient, cost-effective, and quality school. I won't need another Saturday class, but I encourage it. Convenience is key.
- Would love more resources to be open.
- Open the library and computer lab on Saturdays. They're necessities.
- (Staff name) is a great professor.
- The courses that are on Saturday are very helpful for me and for the others that work all week and don't have time to come to class during the week. It's a very good choice.
- Love to see more Saturday classes available.
- Saturday classes seem more laid back because the school isn't busy with lots of noise. Since it's the weekend people have more time to concentrate in class.
- Three words: "Better temperature control" (in Tech Center).
- Computer lab needs to be open over the weekend. We didn't have as many resources available.