

Internet Dial-Up Instructions

The following instructions will assist you with setting up your computer to use GRCC as your Internet Connection.

Important Numbers and Facts

- The dial-up number for GRCC is 234-3717
- The GRCC Domain Name Server (DNS) number is 198.110.74.2
- For additional Assistance in setting up your account, call the Student Technology Help Desk.
- Your email address will be: CampusNetworkLoginID@email.grcc.edu

User Name [Campus Network Login]:

The College Network ID that was given to you when you used the "FIRST TIME USER" screen on campus, typically your first and last name combined. - i.e.: jaynedoe23

Password:

The password you chose when you were required to change your password after you logged in on campus for the first time

After you connect to the Internet

Once you have successfully connected to GRCC (your service provider), start your favorite web browser (Internet Explorer or Netscape) to surf the Internet or to use email.

You may use the same login name and password to check your student e-mail by clicking on Student E-mail from the Quick Reference dropdown box at the bottom of the GRCC Home page

Please Be Aware

*You **WILL** incur long distance phone charges on your phone bill (not from the college) if it is a long distance call from your computer to GRCC. If this is the case, you will want to seek out alternative internet connections.*

Windows 95/98

Setting up Dial-Up with Windows 95/98

Setting up your computer at home:

1. Open "My Computer" on your desktop
2. Open the "Dial-Up-Networking" icon/folder
3. Double-click the "Make New Connection" icon

*You are now entering the Internet Connection Wizard.
Follow the directions using the information provided.*

4. Enter "GRCC" as the name of the computer you are dialing.
5. Fill the Telephone number box with 234-3717
6. Now, click 'Finish'

Making the Connection

7. Double-click your 'GRCC' connection that you have created.
8. You will be asked for your 'user name' and 'password'.
9. Enter your "Campus Network Login ID" - same as Blackboard/Novell/Student E-Mail
10. Enter your Password
11. Click on "Connect".

Windows XP

Setting up Dial-Up with Windows XP

Setting up your computer at home:

1. Click on the Start Menu
2. Click once on the Control Panel Icon.
In Control Panel there are two possibilities
 - If you are in *standard view* double click on Network Connections.
 - If you're in the *category view* click once on Internet and Network Connections. And then click once on Network Connections.
3. Click the Create New Connection Option.
[Located on the left side of the screen]

You are now entering the Internet Connection Wizard. Following the directions using the information provided.

4. Click the option "connect to the internet."
5. Then click on the option to "Setup My Connection Manually."
6. Click on "Connect using a Dial-up modem."
7. In the connection name type in 'GRCC'
8. The dial-up number is 234-3717.
9. You will be asked for your 'user name' and 'password'.
 - Enter your "Campus Network Login ID" - same as Blackboard/Novell/Student E-Mail
 - Enter your Password
10. After you have finished typing in Campus Network Login and
11. click on 'Next' and then click 'Finish'
12. Double Click on the Big Blue E on the Desktop to start your internet connection.

Windows Vista

Setting up Dial-Up with Windows Vista

Setting up your computer at home:

1. Click on the Windows logo in the bottom left corner of your screen
2. Click once on the Control Panel icon.
3. Under Network and Internet, click Connect to the internet
4. Click on Dial-up
5. In the "Telephone Number" text box, type in: 234-3717
6. You will be asked for your 'user name' and 'password'.
 - Enter your "Campus Network Login ID" – same as Blackboard/Novell/Student E-Mail
 - Enter your Password
7. In the connection name type in 'GRCC'
8. Click "Connect."
9. Click Browse the Internet now.
10. On the "Network Location" screen, select "Home" if you are connecting from home (other selections may be appropriate if you are not connecting from home).
11. You should now see a box that shows "Successfully set network settings." Click "Close" to finish.
12. You are now connected to the Internet; a minimized Internet Explorer window should appear.

Windows 2000

Setting up Dial-Up with Windows 2000

Setting up your computer at home:

1. Click the Start Menu
2. Click on Settings
3. Click on Network and Dial-up connections.
4. Click on Make New Connection Network
You are now entering the Internet Connection Wizard. Following the directions using the information provided
5. Choose "Dial-up to the Internet"
6. Click "Setup the connection manually."
7. Select "Connect Through a Phone Line"
8. The dial-up number is 234-3717.
9. You will be asked for your 'user name' and 'password'.
 - Enter your "Campus Network Login ID" - same as Blackboard/Novell/Student E-Mail
 - Enter your Password
10. Type GRCC as the name of your connection
11. You will be asked to setup an e-mail account. Choose No
12. This will bring you to a finished screen if you don't want to connect to the internet right away remove the check from Connect Immediately.
13. Connect to the Internet [See page 2]

Additional Settings for Windows 2000

Disable the "Negotiate multi-link" for single link connection, use the following method:

- Click **Start** , point to **Settings** , and then click **Network and Dial-Up Networking**
- Right-click the connection and then click **Properties**.
- Click the **Networking** tab.
- In the **Type of dial-up server I am calling** box, click **PPP: Windows 95/98/NT/2000, Internet**
- Click **Settings**.
- Click to clear the **Negotiate multi-link for single link connections** check box.
- Click **OK** and then click **OK**.

Mac OS X

Setting up Dial-Up with MAC OS X

Setting up your computer at home:

1. Go to the Dock and select System Preferences.
2. Select Network.
3. Change the Show option to Internal Modem.
4. For Location, choose Automatic (or give this connection a name)
5. Select the TCP/IP tab
6. Set configure to Using DHCP
 - Select the PPP tab
7. Put GRCC for the Service Provider
8. You will be asked for your 'user name' and 'password'.
 - Enter your "Campus Network Login ID"
 - Enter your Password
9. Put 616-234-3717 into the Telephone Number field
10. Click the Apply Now button,
11. Click the Dial Now button to test the configuration
12. If all runs fine, quit the System Preferences application.

Linux/Unix OS

The steps vary with the individual distributions of Linux.

There are the Basics Settings/Information you may need while setting up your distribution

- Phone Number: 234-3717
- Primary DNS: 198.110.74.2
- User Name: Campus Network Login

Password: *****