

Strategic Goal #5: Infrastructure and Sustainability



**Grand Rapids Community College
Board of Trustees
June 15, 2020**



Infrastructure & Sustainability



College Action Project 5.1

Improve Campus Safety and Security

College Action Project 5.2

Investigate the Effectiveness of the Current Enterprise System (PeopleSoft)

College Action Project 5.3

Implement a Campus-Wide Sustainability Effort



Highlights in 2019-20



CAP 5.1: Improve Campus Safety and Security

✓ Project Goals

- Research best practices for training and awareness
- Investigate and evaluate gaps in current processes
- Determine and implement solutions



Highlights in 2019-20



CAP 5.1: Improve Campus Safety and Security (IT/Data)

Vulnerability scanning and security patch management

- High risk systems - complete
- Lower risk servers - work in progress
- Third party penetration test - conducted May 4th- 8th 2020

User security awareness

- User training is provided via Blackboard educational videos/quizzes



Highlights in 2019-20



CAP 5.1: Improve Campus Safety and Security (IT/Data)

Endpoint Protection

- Laptop full disk encryption - completed

SysCloud Data Loss Prevention (DLP) solutions for Google

- PCI policy - completed
- FERPA policy - work in progress

Appsian - Extends Data Security and Compliance for PeopleSoft

- Actively monitoring PeopleSoft activity

Highlights in 2019-20



CAP 5.1: Improve Campus Safety and Security (Physical)

✓ Current Activities Include:

- Working on creating short **educational videos** for staff and students
- Evaluating **internal door locking** options-state law now allows for it
- Counseling area working on a **Postvention Plan** for at risk individuals
- Continue monitoring **Social Sentinel**
- Tornado/Severe weather **Shelter Signage** is in place-based on last fall's weather emergency
- External Door lock system is up and running as expected. Recently completed an upgrade to allow for "**Threat Level Access Control**"-during certain levels of emergencies certain levels of card access will be automatically turned off.

Highlights in 2019-20



CAP 5.2: Investigate the Effectiveness of the Current Enterprise System (PeopleSoft)

✓ Project Goals

- Document the strengths and weaknesses of the current system.
- Benchmark other options and/or business enhancements to current system.
- Develop a comprehensive recommendation/implementation plan.

Highlights in 2019-20



CAP 5.2: Investigate the Effectiveness of the Current Enterprise System (PeopleSoft)

✓ Current Activities Include:

- Continuing to clarify pain points/gaps
- Monthly conference call with technology research and market analysis vendor, Tambellini
- Onboarding training began Winter 2020 for new employees

Highlights in 2019-20



CAP 5.3: Implement a Campus-Wide Sustainability Effort

✓ Project Goals

- Document past and current campus sustainability practices.
- Survey faculty and staff regarding awareness and interest in sustainability at GRCC.
- Research best practices and benchmark against other institutions.
- Develop a scope of work for implementation.

Highlights in 2019-20



CAP 5.3: Implement a Campus-Wide Sustainability Effort

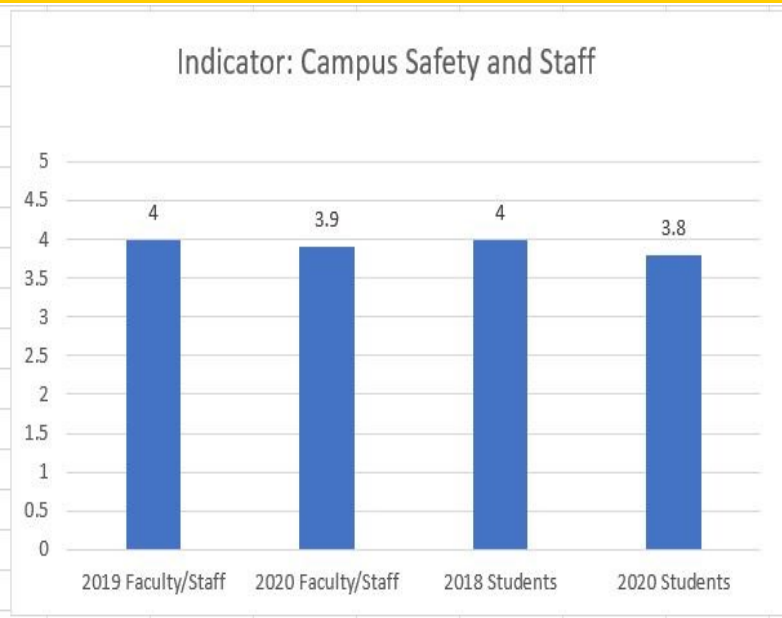
✓ Current Activities Include:

- Expand Zero-waste events (follow up to successful Opening Day and Learning day to include additional large group meetings)*
- Determine possible external group to help conduct AASHE STARS survey (met with and received proposal from Gordian Group)*
- Cooperate with APSS to promote and sponsor first ever GRCC Recyclemania participation*
- Continue promoting Facilities improvements in support of Sustainability (on-demand hot water expansion, LEED certification for ATC renovation, continued LED conversions, IDS building condition assessments, green grounds maintenance solutions, automated HVAC controls)
- Partner with CAP 3.3 by helping to provide food to students through app-notification of left-over food from campus events (reducing food waste.)*
- Compete for the first time in the USGBC's Battle of the Buildings to reduce energy use at the Tassell M-TEC

*efforts delayed due to campus closure

Indicators of Success

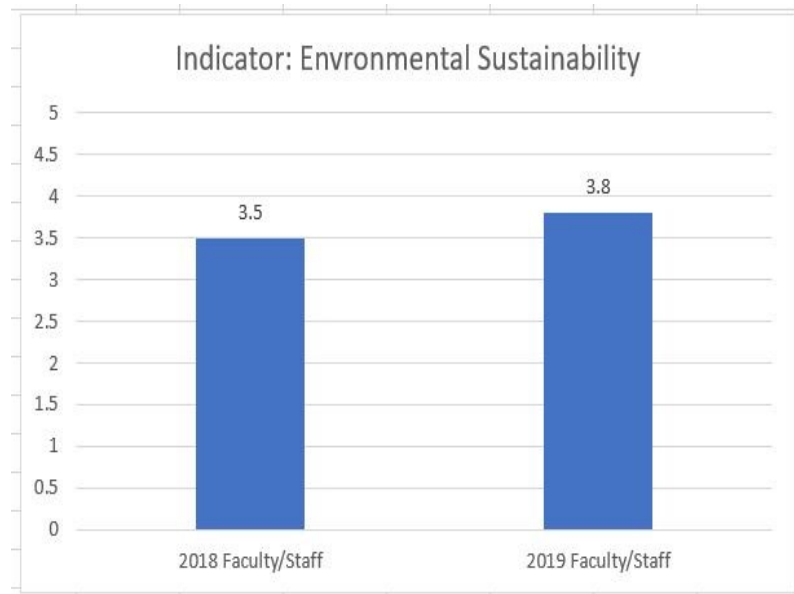
Indicator: Campus Safety and Staff



- Faculty/staff survey administered November 2018 and November 2019 to GRCC faculty/staff (7 questions), student data from student satisfaction survey (4 questions) in 2018 and 2020.
- Average score across the 7 questions for faculty/staff in 2019 was 3.9 on a 5-pt scale (1-low, 5-high). Student average score was 3.8
- Most recent faculty/staff results show a slight decline in ratings related to campus safety and security in 2019 compared with 2018. Student ratings are also slightly lower in 2020.

- Faculty/staff continue to report confidence that Campus Police provides for our safety and that they feel safe in their work environment.
- Students are confident that the campus is safe and secure.

Indicators of Success



- 2019 faculty/staff results on five questions regarding sustainability are higher than the 2018 baseline.
- Average score across the 5 questions was 3.8 on a 5 point scale (1-low, 5-high)
- Results show faculty/staff are willing to change work habits to meet sustainability goals
- Faculty/staff recognized increased campus communication regarding sustainability efforts.



Considerations



How can the Board of Trustees assist with Strategic Goal #5?

- Provide meaningful dialogue you've shared with other community colleges.
- Provide us with best practices at the companies you represent or have represented.
- Continue to provide input!

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Thank you!
Questions?

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