

INSTITUTIONAL CAPACITY ASSESSMENT TOOL

RESPONSE DISTRIBUTION

The Institutional Capacity Assessment Tool helps colleges to assess their capacity and identify strengths and areas for improvement. Completion of the self-assessment allows Board members, administrators, faculty and staff to evaluate their institution's level of capacity in relation to what improved capacity could look like. Institutions that complete the assessment tool benefit from: insight on the key capacities for success; engagement of stakeholders from all areas of the college in using a common language to share opinions and discuss perception gaps; prioritization of areas to improve; and the development of strategies to build strength.

This report summarizes the response distribution for each question in the assessment tool. It is a complimentary report to the Institutional Capacity Assessment *Results Summary*.

Grand Rapids Community College Spring 2017



LEVELS KEY
LEVEL 1 Minimal level of capacity in place with a clear need to build strength.
LEVEL 2 Moderate level of capacity established.
LEVEL 3 Strong level of capacity in place.
LEVEL 4 Exemplary level of capacity in place.

RESULTS SUMMARY (N=109)

LEADERSHIP & VISION	DATA & TECHNOLOGY	EQUITY	TEACHING & LEARNING	ENGAGEMENT & COMMUNICATION	STRATEGY & PLANNING	POLICIES & PRACTICES
LEVEL 3	LEVEL 3	LEVEL 3	LEVEL 3	LEVEL 3	LEVEL 3	LEVEL 3
AVERAGE RATING 3.3	AVERAGE RATING 3.1	AVERAGE RATING 3.2	AVERAGE RATING 3.2	AVERAGE RATING 3.2	AVERAGE RATING 3.4	AVERAGE RATING 3.3

LEADERSHIP & VISION

The commitment and collaboration of the institution's leadership with respect to student success and the clarity of the vision for desired change.

LEVEL

3

AVERAGE RATING

3.3

Response Distribution by Question

Total Number of Respondents: 75

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Does the college have a clear and compelling vision for student success?	1	3	23	48	0
2. Is the student success vision used to set priorities and direct action?	1	9	28	37	0
3. Does the Board of Trustees provide leadership for student success?	1	5	10	48	11
4. Does the president actively support efforts to improve student success?	2	4	18	47	4
5. Does student success drive personnel decisions such as hiring and performance evaluations?	3	10	31	24	7
6. Do college leaders seek transformational change to improve the student experience?	2	11	26	35	1
7. Do college leaders encourage open dialog and risk-taking?	3	13	34	23	2
8. Do faculty initiate and lead efforts to improve student success?	3	12	24	28	8
9. Does a culture of shared leadership for student success exist across all levels of the college?	2	8	26	37	2
10. Does the Board of Trustees use data to promote the college's vision for student success?	1	6	9	41	18
11. Do college leaders share and use data to inform decision-making?	1	8	25	37	4
12. Is there a climate of accountability and expectation for the use of data for decision-making?	2	12	32	24	5

LEADERSHIP & VISION

The commitment and collaboration of the institution's leadership with respect to student success and the clarity of the vision for desired change.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Does the college have a clear and compelling vision for student success?	-	-	-	-	-	0
2. Is the student success vision used to set priorities and direct action?	-	-	-	-	-	0
3. Does the Board of Trustees provide leadership for student success?	1	6	1	3	-	11
4. Does the president actively support efforts to improve student success?	-	2	2	-	-	4
5. Does student success drive personnel decisions such as hiring and performance evaluations?	2	1	-	4	-	7
6. Do college leaders seek transformational change to improve the student experience?	-	-	-	1	-	1
7. Do college leaders encourage open dialog and risk-taking?	-	1	-	1	-	2
8. Do faculty initiate and lead efforts to improve student success?	2	1	-	5	-	8
9. Does a culture of shared leadership for student success exist across all levels of the college?	-	2	-	-	-	2
10. Does the Board of Trustees use data to promote the college's vision for student success?	1	10	2	5	-	18
11. Do college leaders share and use data to inform decision-making?	-	2	1	1	-	4
12. Is there a climate of accountability and expectation of the use of data for decision-making?	-	3	1	1	-	5

LEADERSHIP & VISION

The commitment and collaboration of the institution's leadership with respect to student success and the clarity of the vision for desired change.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Does the college have a clear and compelling vision for student success?	-	-	-	-	-	0
2. Is the student success vision used to set priorities and direct action?	-	-	-	-	-	0
3. Does the Board of Trustees provide leadership for student success?	5	2	-	2	2	11
4. Does the president actively support efforts to improve student success?	2	-	-	1	1	4
5. Does student success drive personnel decisions such as hiring and performance evaluations?	4	1	-	-	2	7
6. Do college leaders seek transformational change to improve the student experience?	-	1	-	-	-	1
7. Do college leaders encourage open dialog and risk-taking?	-	-	-	-	2	2
8. Do faculty initiate and lead efforts to improve student success?	-	6	1	-	1	8
9. Does a culture of shared leadership for student success exist across all levels of the college?	-	-	-	-	2	2
10. Does the Board of Trustees use data to promote the college's vision for student success?	7	4	-	4	3	18
11. Do college leaders share and use data to inform decision-making?	2	-	-	1	1	4
12. Is there a climate of accountability and expectation of the use of data for decision-making?	2	-	-	1	2	5

DATA & TECHNOLOGY

The institution's capacity to collect, access, analyze and use data to inform decisions, and to use powerful technology to support student success.

LEVEL

3

AVERAGE RATING

3.1

Response Distribution by Question

Total Number of Respondents: 69

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Does relevant data exist to inform decision-making?	0	10	29	23	7
2. Does reliable data exist to inform decisions?	4	6	27	23	9
3. Are data readily accessible to those who need it?	4	17	24	15	9
4. Are measures of student success defined, documented and used?	3	5	33	19	9
5. Are data collected at various points along the student experience continuum?	4	10	28	21	6
6. Are student success data translated into meaningful information?	4	17	30	15	3
7. Do data analyses yield insights about the past and future?	7	11	19	21	11
8. Have student success technologies been adopted to improve student outcomes?	0	15	29	16	9
9. Do the Information Technology (IT) and Institutional Research (IR) staff collaborate to optimize processes for data use?	3	9	17	14	26
10. Does the college use benchmarking to identify strategies for improvement and innovation?	2	6	20	37	4
11. Does the college use data to examine and improve student outcomes?	3	11	29	24	2
12. Does the college evaluate student success initiatives to inform decision-making?	1	6	30	28	4

DATA & TECHNOLOGY

The institution's capacity to collect, access, analyze and use data to inform decisions, and to use powerful technology to support student success.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Does relevant data exist to inform decision-making?	1	1	1	4	-	7
2. Does reliable data exist to inform decisions?	1	3	1	4	-	9
3. Are data readily accessible to those who need it?	1	3	1	4	-	9
4. Are measures of student success defined, documented and used?	1	4	1	3	-	9
5. Are data collected at various points along the student experience continuum?	1	2	1	2	-	6
6. Does the college regularly monitor student progress and provide focused support?	-	1	-	2	-	3
7. Do data analyses yield insights about the past and future?	4	4	1	2	-	11
8. Have student success technologies been adopted to improve student outcomes?	1	6	-	2	-	9
9. Do the Information Technology (IT) and Institutional Research (IR) staff collaborate to optimize processes for data use?	6	9	2	9	-	26
10. Does the college use benchmarking to identify strategies for improvement and innovation?	-	-	1	3	-	4
11. Does the college use data to examine and improve student outcomes?	-	-	-	2	-	2
12. Does the college evaluate student success initiatives to inform decision-making?	1	-	1	2	-	4

DATA & TECHNOLOGY

The institution's capacity to collect, access, analyze and use data to inform decisions, and to use powerful technology to support student success.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Does relevant data exist to inform decision-making?	1	2	2	2	-	7
2. Does reliable data exist to inform decisions?	2	3	1	1	2	9
3. Are data readily accessible to those who need it?	3	4	1	1	-	9
4. Are measures of student success defined, documented and used?	1	2	1	2	3	9
5. Are data collected at various points along the student experience continuum?	1	1	1	2	1	6
6. Does the college regularly monitor student progress and provide focused support?	1	1	1	-	-	3
7. Do data analyses yield insights about the past and future?	5	1	2	1	2	11
8. Have student success technologies been adopted to improve student outcomes?	4	2	1	-	2	9
9. Do the Information Technology (IT) and Institutional Research (IR) staff collaborate to optimize processes for data use?	10	6	2	5	3	26
10. Does the college use benchmarking to identify strategies for improvement and innovation?	-	1	1	1	1	4
11. Does the college use data to examine and improve student outcomes?	-	1	1	-	-	2
12. Does the college evaluate student success initiatives to inform decision-making?	1	1	1	1	-	4

EQUITY

The commitment, capabilities, and experiences of an institution to fairly serve low income students, students of color and other at-risk student populations with respect to access, success, and campus climate.

LEVEL

3

AVERAGE RATING

3.2

Response Distribution by Question

Total Number of Respondents: 67

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Does the college have a clear and compelling definition of equity?	3	3	28	24	9
2. Is equity a primary consideration in the college's student success efforts?	0	10	24	26	7
3. Does the strategic plan include goals to advance equity?	0	4	28	29	6
4. Does the college have a formal entity to coordinate equity efforts?	1	7	21	22	16
5. Are equity considerations embedded in college unit plans and practices?	2	11	18	18	18
6. Is the college community broadly engaged in conversations about equity?	1	10	30	20	6
7. Does the college consider equity when proposing and evaluating policies and practices?	1	7	27	24	8
8. Are hiring and retention policies in place that address equity and diversity?	2	7	26	26	6
9. Are faculty and staff prepared to work with a diverse student population?	1	19	23	22	2
10. When teaching, do faculty take into consideration the various ways that students learn due to different cultural values?	3	11	14	16	23
11. Are equity concepts, such as inclusion and social justice, embedded within the curriculum?	10	8	13	14	22
12. Are equity concepts embedded in co-curricular and academic supports?	2	13	19	20	13
13. Has the college defined metrics to promote and enhance equity?	4	3	19	14	27
14. Does the college routinely disaggregate student data into sub-populations to identify achievement gaps?	1	4	14	34	14
15. Is disaggregated student data used to address achievement gaps?	2	10	14	22	19

EQUITY

The commitment, capabilities, and experiences of an institution to fairly serve low income students, students of color and other at-risk student populations with respect to access, success, and campus climate.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Does the college have a clear and compelling definition of equity?	2	6	-	1	-	9
2. Is equity a primary consideration in the college's student success efforts?	1	3	1	2	-	7
3. Does the strategic plan include goals to advance equity?	1	3	-	2	-	6
4. Does the college have a formal entity to coordinate equity efforts?	3	10	1	2	-	16
5. Are equity considerations embedded in college unit plans and practices?	3	8	2	5	-	18
6. Is the college community broadly engaged in conversations about equity?	1	3	-	2	-	6
7. Does the college consider equity when proposing and evaluating policies and practices?	1	6	-	1	-	8
8. Are hiring and retention policies in place that address equity and diversity?	2	2	-	2	-	6
9. Are faculty and staff prepared to work with a diverse student population?	1	1	-	-	-	2
10. When teaching, do faculty take into consideration the various ways that students learn due to different cultural values?	9	2	2	10	-	23
11. Are equity concepts, such as inclusion and social justice, embedded within the curriculum?	8	5	2	7	-	22
12. Are equity concepts embedded in co-curricular and academic supports?	4	4	2	3	-	13
13. Has the college defined metrics to promote and enhance equity?	7	11	1	8	-	27
14. Does the college routinely disaggregate student data into sub-populations to identify achievement gaps?	4	2	2	6	-	14
15. Is disaggregated student data used to address achievement gaps?	5	5	1	8	-	19

EQUITY

The commitment, capabilities, and experiences of an institution to fairly serve low income students, students of color and other at-risk student populations with respect to access, success, and campus climate.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Does the college have a clear and compelling definition of equity?	5	1	1	1	1	9
2. Is equity a primary consideration in the college's student success efforts?	3	-	1	1	2	7
3. Does the strategic plan include goals to advance equity?	2	2	-	-	2	6
4. Does the college have a formal entity to coordinate equity efforts?	6	2	1	4	3	16
5. Are equity considerations embedded in college unit plans and practices?	8	4	1	1	4	18
6. Is the college community broadly engaged in conversations about equity?	2	2	-	-	2	6
7. Does the college consider equity when proposing and evaluating policies and practices?	4	1	-	-	3	8
8. Are hiring and retention policies in place that address equity and diversity?	4	-	-	-	2	6
9. Are faculty and staff prepared to work with a diverse student population?	1	1	-	-	-	2
10. When teaching, do faculty take into consideration the various ways that students learn due to different cultural values?	7	8	4	2	2	23
11. Are equity concepts, such as inclusion and social justice, embedded within the curriculum?	7	7	3	2	3	22
12. Are equity concepts embedded in co-curricular and academic supports?	5	2	1	2	3	13
13. Has the college defined metrics to promote and enhance equity?	12	6	2	1	6	27
14. Does the college routinely disaggregate student data into sub-populations to identify achievement gaps?	6	2	3	1	2	14
15. Is disaggregated student data used to address achievement gaps?	6	5	3	3	2	19

TEACHING & LEARNING

The commitment to engaging full-time and adjunct faculty in examinations of pedagogy, meaningful professional development, and a central role for them as change agents within the institution. Also, the college's commitment to advising, tutoring, and out-of-classroom supports as well as restructuring developmental education to facilitate student learning and success.

LEVEL

3

AVERAGE RATING

3.2

Response Distribution by Question

Total Number of Respondents: 70

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Are faculty engaged as change agents in improving student success?	2	18	16	24	10
2. Do faculty apply research-based instructional practices?	2	12	18	15	23
3. Does the college provide the resources to maximize the use of technology in educational practice?	1	8	28	28	5
4. Does the college offer a comprehensive array of learning supports for students?	0	2	26	41	1
5. Does the college provide accelerated options to traditional developmental education?	1	5	24	35	5
6. Are program-level learning outcomes designed to prepare students to transition to the workplace and to transfer to a four-year institution?	0	4	13	46	7
7. Does the college regularly monitor student progress and provide focused support?	1	8	33	22	6
8. Does the college have an effective professional development program for instruction?	2	10	26	22	10
9. Do professional development activities support adjunct faculty participation?	5	26	15	9	15
10. Do faculty update their instructional practice based on acquired professional development?	2	11	23	11	23
11. Are data regularly used to improve educational practice in the classroom?	3	14	17	13	23
12. Are learning outcomes used to improve curriculum and instruction?	0	9	22	27	12

TEACHING & LEARNING

The commitment to engaging full-time and adjunct faculty in examinations of pedagogy, meaningful professional development, and a central role for them as change agents within the institution. Also, the college's commitment to advising, tutoring, and out-of- classroom supports as well as restructuring developmental education to facilitate student learning and success.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Are faculty engaged as change agents in improving student success?	3	-	1	6	-	10
2. Do faculty apply research-based instructional practices?	9	3	2	9	-	23
3. Does the college provide the resources to maximize the use of technology in educational practice?	2	-	-	3	-	5
4. Does the college offer a comprehensive array of learning supports for students?	-	-	-	1	-	1
5. Does the college provide accelerated options to traditional developmental education?	2	2	-	1	-	5
6. Are program-level learning outcomes designed to prepare students to transition to the workplace and to transfer to a four-year institution?	3	1	1	2	-	7
7. Does the college regularly monitor student progress and provide focused support?	-	2	1	3	-	6
8. Does the college have an effective professional development program for instruction?	3	-	-	7	-	10
9. Do professional development activities support adjunct faculty participation?	5	3	-	7	-	15
10. Do faculty update their instructional practice based on acquired professional development?	8	3	1	11	-	23
11. Are data regularly used to improve educational practice in the classroom?	8	6	1	8	-	23
12. Are learning outcomes used to improve curriculum and instruction?	4	1	1	6	-	12

TEACHING & LEARNING

The commitment to engaging full-time and adjunct faculty in examinations of pedagogy, meaningful professional development, and a central role for them as change agents within the institution. Also, the college's commitment to advising, tutoring, and out-of- classroom supports as well as restructuring developmental education to facilitate student learning and success.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Are faculty engaged as change agents in improving student success?	1	6	2	-	1	10
2. Do faculty apply research-based instructional practices?	6	10	4	2	1	23
3. Does the college provide the resources to maximize the use of technology in educational practice?	-	4	-	-	1	5
4. Does the college offer a comprehensive array of learning supports for students?	-	1	-	-	-	1
5. Does the college provide accelerated options to traditional developmental education?	3	1	1	-	-	5
6. Are program-level learning outcomes designed to prepare students to transition to the workplace and to transfer to a four-year institution?	2	5	-	-	-	7
7. Does the college regularly monitor student progress and provide focused support?	-	2	1	1	2	6
8. Does the college have an effective professional development program for instruction?	-	6	1	1	2	10
9. Do professional development activities support adjunct faculty participation?	3	7	1	1	3	15
10. Do faculty update their instructional practice based on acquired professional development?	6	10	5	1	1	23
11. Are data regularly used to improve educational practice in the classroom?	8	6	5	1	3	23
12. Are learning outcomes used to improve curriculum and instruction?	1	5	3	1	2	12

ENGAGEMENT & COMMUNICATION

The creation of strategic partnerships with key external stakeholders, such as K-12, universities, employers and community based organizations, and internal stakeholders across the institution to participate in the student success agenda and improvement of student outcomes.

LEVEL

3

AVERAGE RATING

3.2

Response Distribution by Question

Total Number of Respondents: 67

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Does the college engage multiple internal stakeholders in student success work?	1	6	19	36	5
2. Do college leaders communicate a sense of urgency to improve student success outcomes?	2	8	29	26	2
3. Is the value of student success regularly communicated to the college community?	2	13	22	27	3
4. Does the college empower those engaged in student success work to take action?	0	11	27	27	2
5. Does the college include external stakeholders in student success efforts?	0	12	19	23	13
6. Do faculty and staff examine and discuss student success data and strategies for improvement?	1	9	31	20	6

ENGAGEMENT & COMMUNICATION

The creation of strategic partnerships with key external stakeholders, such as K-12, universities, employers and community based organizations, and internal stakeholders across the institution to participate in the student success agenda and improvement of student outcomes.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Does the college engage multiple internal stakeholders in student success work?	2	1	-	2	-	5
2. Do college leaders communicate a sense of urgency to improve student success outcomes?	1	1	-	-	-	2
3. Is the value of student success regularly communicated to the college community?	-	2	-	1	-	3
4. Does the college empower those engaged in student success work to take action?	-	1	-	1	-	2
5. Does the college include external stakeholders in student success efforts?	3	6	2	2	-	13
6. Do faculty and staff examine and discuss student success data and strategies for improvement?	2	1	2	1	-	6

ENGAGEMENT & COMMUNICATION

The creation of strategic partnerships with key external stakeholders, such as K-12, universities, employers and community based organizations, and internal stakeholders across the institution to participate in the student success agenda and improvement of student outcomes.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Does the college engage multiple internal stakeholders in student success work?	2	1	-	-	2	5
2. Do college leaders communicate a sense of urgency to improve student success outcomes?	1	-	-	-	1	2
3. Is the value of student success regularly communicated to the college community?	-	-	-	-	3	3
4. Does the college empower those engaged in student success work to take action?	-	-	-	-	2	2
5. Does the college include external stakeholders in student success efforts?	5	2	1	2	3	13
6. Do faculty and staff examine and discuss student success data and strategies for improvement?	2	3	-	1	-	6

STRATEGY & PLANNING

The alignment of the institution with the umbrella goal of student success and the institution's process for translating the desired future into defined goals and objectives and executing the actions to achieve them.

LEVEL

3

AVERAGE RATING

3.4

Response Distribution by Question

Total Number of Respondents: 67

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Does the college's strategic plan focus on student success?	0	0	14	52	1
2. Is the student success agenda integrated into other core work?	0	4	22	36	5
3. Do revenue and resource allocation decisions support student success?	0	6	19	28	14
4. Does the college pursue external grant funding to support student success?	0	5	23	24	15
5. Is professional development appropriately aligned to advance student success?	4	18	19	16	10
6. Does the college focus on a set of high-priority student success goals?	3	6	32	20	6
7. Is responsibility for student success goals clearly defined and broadly shared?	2	8	26	24	7
8. Does the college have a group of individuals responsible for coordinating and executing the student success agenda?	0	8	15	36	8
9. Does the institution use key performance indicators to measure student success?	0	2	27	30	8
10. Are short-term measures defined so that their achievement ultimately leads to the accomplishment of student success goals?	2	5	22	23	15
11. Is there an established culture of continuous improvement?	0	9	24	30	4

STRATEGY & PLANNING

The alignment of the institution with the umbrella goal of student success and the institution's process for translating the desired future into defined goals and objectives and executing the actions to achieve them.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Does the college's strategic plan focus on student success?	-	-	1	-	-	1
2. Is the student success agenda integrated into other core work?	1	2	1	1	-	5
3. Do revenue and resource allocation decisions support student success?	3	4	2	5	-	14
4. Does the college pursue external grant funding to support student success?	4	5	1	5	-	15
5. Is professional development appropriately aligned to advance student success?	4	1	1	4	-	10
6. Does the college focus on a set of high-priority student success goals?	1	3	1	1	-	6
7. Is responsibility for student success goals clearly defined and broadly shared?	1	3	1	2	-	7
8. Does the college have a group of individuals responsible for coordinating and executing the student success agenda?	2	1	2	3	-	8
9. Does the institution use key performance indicators to measure student success?	2	1	1	4	-	8
10. Are short-term measures defined so that their achievement ultimately leads to the accomplishment of student success goals?	4	3	1	7	-	15
11. Is there an established culture of continuous improvement?	-	2	1	1	-	4

STRATEGY & PLANNING

The alignment of the institution with the umbrella goal of student success and the institution's process for translating the desired future into defined goals and objectives and executing the actions to achieve them.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Does the college's strategic plan focus on student success?	-	-	-	1	-	1
2. Is the student success agenda integrated into other core work?	1	1	-	1	2	5
3. Do revenue and resource allocation decisions support student success?	5	4	-	2	3	14
4. Does the college pursue external grant funding to support student success?	4	3	2	2	4	15
5. Is professional development appropriately aligned to advance student success?	4	1	3	1	1	10
6. Does the college focus on a set of high-priority student success goals?	2	1	-	1	2	6
7. Is responsibility for student success goals clearly defined and broadly shared?	1	2	-	1	3	7
8. Does the college have a group of individuals responsible for coordinating and executing the student success agenda?	4	1	-	1	2	8
9. Does the institution use key performance indicators to measure student success?	3	1	-	2	2	8
10. Are short-term measures defined so that their achievement ultimately leads to the accomplishment of student success goals?	3	5	2	2	3	15
11. Is there an established culture of continuous improvement?	-	1	-	1	2	4

POLICIES & PRACTICES

The institutional policies and practices that impact student success and the processes for examining and aligning policies and practices to remove barriers and foster student completion.

LEVEL

3

AVERAGE RATING

3.3

Response Distribution by Question

Total Number of Respondents: 67

	Level 1 (N)	Level 2 (N)	Level 3 (N)	Level 4 (N)	Don't Know (N)
1. Do policies and practices support student connection to the institution during the pre-enrollment period?	1	7	19	30	10
2. Do policies and practices support the student during the first-year experience?	1	3	18	40	5
3. Do policies and practices support student progression and momentum towards completion?	2	7	31	23	4
4. Do policies and practices support student completion of a certificate or degree?	1	6	33	26	1
5. Do policies and practices support student transfer to four-year institutions?	0	4	32	30	1
6. Do policies and practices support student transition to the workforce?	1	5	26	27	8
7. Does the college effectively involve internal stakeholders in implementing and improving student success policies and practices?	4	7	21	26	9
8. Does the college effectively involve external stakeholders in implementing and improving student success policies and practices?	3	7	21	16	20
9. Does the college evaluate the effectiveness of policies and practices and revise as appropriate?	1	6	31	25	4

POLICIES & PRACTICES

The institutional policies and practices that impact student success and the processes for examining and aligning policies and practices to remove barriers and foster student completion.

Number of Respondents Who Answered "I don't know" by Question and by Role

	Adminis- trator (N)	Full-time Faculty (N)	Part-time Faculty (N)	Staff Member (N)	Other (N)	Total (N)
1. Do policies and practices support student connection to the institution during the pre-enrollment period?	2	6	1	1	-	10
2. Do policies and practices support the student during the first-year experience?	1	1	1	2	-	5
3. Do policies and practices support student progression and momentum towards completion?	-	1	1	2	-	4
4. Do policies and practices support student completion of a certificate or degree?	-	-	-	1	-	1
5. Do policies and practices support student transfer to four-year institutions?	-	-	-	1	-	1
6. Do policies and practices support student transition to the workforce?	2	3	1	2	-	8
7. Does the college effectively involve internal stakeholders in implementing and improving student success policies and practices?	1	4	1	3	-	9
8. Does the college effectively involve external stakeholders in implementing and improving student success policies and practices?	4	9	2	5	-	20
9. Does the college evaluate the effectiveness of policies and practices and revise as appropriate?	1	1	-	2	-	4

POLICIES & PRACTICES

The institutional policies and practices that impact student success and the processes for examining and aligning policies and practices to remove barriers and foster student completion.

Number of Respondents Who Answered "I don't know" by Question and by Functional Area

	Academic Affairs (N)	Student Services (N)	Admin. Services (N)	Cont. Ed./ Workforce (N)	Other (N)	Total (N)
1. Do policies and practices support student connection to the institution during the pre-enrollment period?	4	2	1	1	2	10
2. Do policies and practices support the student during the first-year experience?	2	1	-	1	1	5
3. Do policies and practices support student progression and momentum towards completion?	2	1	-	1	-	4
4. Do policies and practices support student completion of a certificate or degree?	-	1	-	-	-	1
5. Do policies and practices support student transfer to four-year institutions?	-	1	-	-	-	1
6. Do policies and practices support student transition to the workforce?	4	2	-	-	2	8
7. Does the college effectively involve internal stakeholders in implementing and improving student success policies and practices?	3	2	-	-	4	9
8. Does the college effectively involve external stakeholders in implementing and improving student success policies and practices?	6	7	1	1	5	20
9. Does the college evaluate the effectiveness of policies and practices and revise as appropriate?	-	2	1	-	1	4

ABOUT THE INSTITUTIONAL CAPACITY ASSESSMENT TOOL

The Institutional Capacity Assessment Tool is an online self-assessment to help colleges assess their strengths and areas for improvement in the seven key dimensions encompassed in the Institutional Capacity Framework. The assessment asks a broad range of college stakeholders to assess their institution's capacity across four levels, from a low of Level 1 (minimal) to a high of Level 4 (exemplary). The companion *Results Summary* report summarizes the assessment results for the institution by aggregating respondent ratings by capacity area and by respondent roles and functional areas. This *Response Distribution* report provides a response distribution for each of the 77 questions in the Institutional Capacity Assessment Tool.

What Information Is Presented in the *Response Distribution* Report?

The *Response Distribution* report starts with a summary page of the college's assessment results of all seven capacity areas. Following the summary page, three pages of response distribution information are presented for each capacity area:

- The response distribution across Level 1 to Level 4, in addition to "I don't know", for each question;
- The number of respondents who answered "I don't know" by role for each question;
- The number of respondents who answered "I don't know" by respondent functional area for each question.

The Response Distribution report provides more detail to the college at the question level. It helps colleges to understand the dispersion pattern of respondent opinions as well as the familiarity of respondents from particular roles or functional areas with a specific capacity area.

How Are the Average Ratings on the Summary Page Calculated?

For each question in the assessment, there are four answer choices representing four levels of capacity. Additionally, there is an "I don't know" option if the respondent is unfamiliar with the topic or has no basis to judge. After a respondent makes their selection, the following points are assigned:

- Level 1: One point
- Level 2: Two points
- Level 3: Three points
- Level 4: Four points
- "I don't know": Not calculated

The points are summed for all respondents who completed the assessment of a given capacity area. The average rating is calculated by dividing the sum of points by the total number of questions answered. The "I don't know" responses are not weighted in this calculation.

How Do I Interpret the Ratings?

Collectively, the *Results Summary* and *Response Distribution* reports highlight the average and distribution of responses by capacity area, subcategory and by question. The reports reflect an institution's perspective of their current level of capacity and serve as a springboard for large group dialogue on identified strengths to celebrate and build upon, areas where there are opportunities to improve, areas to build alignment where there is divergence of opinion, and areas to target for improved communication where there are large numbers of "I don't know" responses.

Please note that the Institutional Capacity Assessment Tool is not a scientific tool based on rigorous psychometrics principles and should not be used as one. The ratings are meant to provide a general indicator of institutional capacity at a given time and to provide actionable insights.

Additional Questions

For additional questions, please email Achieving the Dream at ICAT@achievingthedream.org.