

Strategic Goal #5: Infrastructure and Sustainability



**Grand Rapids Community College
Board of Trustees
February 18, 2019**

Infrastructure & Sustainability



College Action Project 5.1 (New CAP Project)
Improve Campus Safety and Security

College Action Project 5.2 (New CAP Project)
Investigate the Effectiveness of the Current Enterprise System (PeopleSoft)

College Action Project 5.3 (New CAP Project)
Implement a Campus-Wide Sustainability Effort

Highlights in 2018-19



CAP 5.1: Improve Campus Safety and Security

✓ Project Goals

- Research best practices for training and awareness
- Investigate and evaluate gaps in current processes
- Determine and implement solutions

Highlights in 2018-19



CAP 5.1: *Improve Campus Safety and Security*

✓ Current Activities Include:

- Door security and RaiderCard conversion communication and culture shift.
- Implemented software to monitor social media for threats.
- Applying software to all laptops to protect data in the event of loss or theft (BitLocker).
- Conducting user awareness annual training and phishing training.

Highlights in 2018-19



CAP 5.2: Investigate the Effectiveness of the Current Enterprise System (PeopleSoft)

✓ Project Goals

- Document the strengths and weaknesses of the current system.
- Benchmark other options and/or business enhancements to current system.
- Develop a comprehensive recommendation/implementation plan.

Highlights in 2018-19



CAP 5.2: Investigate the Effectiveness of the Current Enterprise System (PeopleSoft)

- ✓ Current Activities Include:
 - Faculty and staff survey (November 2018)
 - Student survey (January 2019)
 - Analyze student survey results
 - Stakeholder interviews and focus groups

Highlights in 2018-19



CAP 5.3: Implement a Campus-Wide Sustainability Effort

✓ Project Goals

- Document past and current campus sustainability practices.
- Survey faculty and staff regarding awareness and interest in sustainability at GRCC.
- Research best practices and benchmark against other institutions.
- Develop a scope of work for implementation.

Highlights in 2018-19

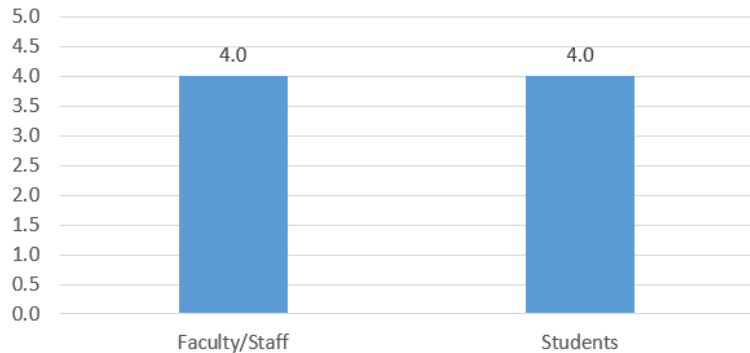


CAP 5.3: Implement a Campus-Wide Sustainability Effort

- ✓ Current Activities Include:
 - Review the Association for the Advancement of Sustainability in Higher Education (AASHE) standards.
 - Continue to use Leadership in Energy and Environmental Design (LEED) standards for renovation projects.
 - Participate on Mayor's Sustainability Council and with Community Sustainability Partners.

Indicators of Success

Indicator: Campus Safety and Security

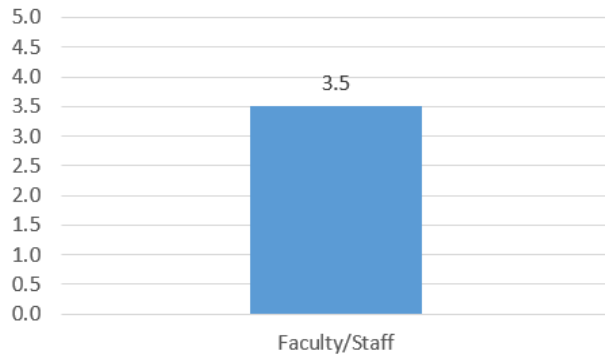


- Pilot survey administered November 2018 to GRCC faculty/staff (7 questions), student data from PACE survey (5 questions).
- Average score across the 7 questions for faculty/staff was 4.0 on a 5-pt scale (1-low, 5-high). Student average score was also 4.0.

- Results show higher levels of confidence in the College's commitment to campus safety, the role of Campus Police, and the extent to which staff feel safe while at work.
- Student survey results show that students believe that security staff respond quickly in emergencies.
- Slightly lower results were seen for the extent to which faculty/staff feel personal data is safe as well as the College's ability to handle a crisis effectively.

Indicators of Success

Indicator: Environmental Sustainability



- Pilot survey administered November 2018 to GRCC faculty/staff (5 questions)
- Average score across the 5 questions was 3.5 on a 5 point scale (1-low, 5-high)
- Results show faculty/staff are willing to change work habits to meet sustainability goals
- Faculty and staff report that additional communication efforts are needed regarding sustainability

Considerations



How can the Board of Trustees assist with Strategic Goal #5?

- Provide meaningful dialogue you've shared with other community colleges.
- Provide us with best practices at the companies you represent or have represented.
- Continue to provide input!

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Thank you! Questions?



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